



Accessibility Statement

Accessibility Statement

Accessibility Statement for Ashburton Town Council website

This accessibility statement applies to the Ashburton Town Council website at <https://www.ashburton.org>

This website is run by Ashburton Town Council. We want as many people as possible to be able to use this website.

We've also made the website text as simple as possible to understand.

How accessible this website is

We know some parts of this website may not be fully accessible:

- some PDF documents may not be fully accessible to screen reader software

This site is available in two versions which duplicate all textual information:

- large screen/desktop site, includes graphics and photos. Some pages may require horizontal scrolling at high zoom.
- small screen/mobile site, formatted to display on small screens in portrait or landscape format

Feedback and contact information

If you need information on this website in a different format please contact the Town Clerk

- by email: townclerk@ashburton.org
- by phone: 01364 652142
- by post: Ashburton Town Council. Town Hall, North Street, Ashburton, Devon TQ13 7ED

We will consider your request and get back to you as soon as possible.

Reporting accessibility problems with this website

We seek to maintain and improve the accessibility of this website. If you find any problems or think we're not meeting accessibility requirements, please contact the Town Clerk – contact details above.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility



Accessibility Statement

Ashburton Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances and exemptions listed below:
Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

Some PDF documents, especially those containing graphics and images, may not be fully accessible to screen readers

PDFs and other documents

Some of our PDFs documents are essential to providing our services. For example, we have PDFs with information on how users can access our services.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.